

# UTILITIES

Utility services are essential services such as light, heat, water and sewer. Each home and business requires these services to function, but during this time of COVID-19, it may be difficult to pay your utility bill.

There are several utility service providers in Ellensburg. The main utility service provider is the City of Ellensburg, serving residents and businesses with light, heat, water and sewer. Puget Sound Energy delivers natural gas service to certain Ellensburg residents, and the Kittitas Public Utility District provides electric service.

During the COVID-19 pandemic, utility service providers are temporarily not charging late fees nor disconnecting service for non-payment. Providers are also working with customers to develop payment plans for past due utility bills.

Learn more about utility assistance at [kittitasemergency.org/category/individuals-and-families/](http://kittitasemergency.org/category/individuals-and-families/)

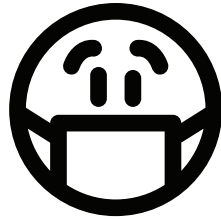


## ...and there's more!

### kittitasemergency.org

The COVID-19 pandemic impacts our friends, neighbors, family members, local businesses and more. Now more than ever we need to support each other and work together to recover after the pandemic is over.

### Each of us can...



- ✓ Be a good neighbor. Wear a mask\*

\*remember some people with conditions cannot wear masks



- ✓ Wash our hands many times a day for 20 seconds



- ✓ Keep hands away from our face. No picks. No scratches.



- ✓ Keep physically distanced from one another-a min of 6 ft

RESOURCES  
for you and  
your family



**DURING THE COVID PANDEMIC**

# FOOD & HOUSING

## FOOD

Kittitas County's **FISH Food Bank** is open and providing food to people, no questions asked, in many ways:

The food pantries carry a variety of foods from canned goods to bread to fresh produce and more! Food pantries are located at 804 Elmview Road in Ellensburg, and 110 N. Pennsylvania Ave. in Cle Elum.

Three mobile pantries deliver food in Roslyn, CWU (18th & Helena), and Kittitas each week.

FISH prepared and frozen meals are available for delivery via Senior Nutrition and Meals on Wheels.

Learn more at [kvfish.org](http://kvfish.org)

Washington State COVID food assistance information is at [coronavirus.wa.gov/information-for-you-and-your-family/](http://coronavirus.wa.gov/information-for-you-and-your-family/)

## HOUSING

Are you homeless, finding it difficult to pay your mortgage or rent, or can't find affordable housing? Help is available.

**HopeSource** helps connect people and housing through eviction prevention, rental assistance, transitional housing, and other support services.

Learn more at [hopesource.us/housing.php](http://hopesource.us/housing.php)

# WORK & WELLNESS

## WORK

Washington State's **Employment Security Department** offers help to people who lost work as a result of the COVID-19 pandemic.

The assistance programs vary based on need and available funding.

Regular weekly unemployment benefits remain an option, as well as federal funding supplied through the CARES Act which expands unemployment benefits to people affected by COVID-19.

To learn more visit [esd.wa.gov/newsroom/covid-19](http://esd.wa.gov/newsroom/covid-19)

## WELLNESS

Many of us are experiencing elevated stress and are struggling to cope with the changes due to COVID-19 pandemic or any of the events that have occurred because of it.

**Washington Listens** is a call-in support service available to anyone in Washington who wants to speak to a support specialist. Callers are connected with the community resources available in their area.

Call **(833) 681-0211** Monday-Friday from 9 am-9 pm, and weekends from 9 am- 6pm.



# SCHOOL & CHILDCARE

## SCHOOLS

Kittitas County is home to five school districts. Each school has unique resources available for students and families both during the school year and during the summer months.

The **Washington Office of Superintendent of Public Instruction (OSPI)** takes a lead role in guiding and directing the K-12 education system.

As such, OSPI has created and is updating a webpage of information pertaining to school reopening, meals, childcare, etc.

Learn more at [www.k12.wa.us/about-osp/press-releases/novel-coronavirus-covid-19-guidance-resources](http://www.k12.wa.us/about-osp/press-releases/novel-coronavirus-covid-19-guidance-resources)

For weblinks to the five school districts visit [kittitasemergency.org/category/individuals-and-families/](http://kittitasemergency.org/category/individuals-and-families/)

## CHILDCARE

As parents return to work and student learning moves online, childcare becomes a pressing issue for families.

Find a map of childcare services at [waesd.org/services/covid/childcare](http://waesd.org/services/covid/childcare) or visit area school district webpages for more information.